



# London Mutual

Credit Union

Please fill in the whole form including official use box using a ball point pen and send it to:

London Mutual Credit Union Limited  
4 Heaton Road  
London  
SE15 3TH

Name(s) of account holder(s)

Bank/building society account number

Branch sort code

Name and full postal address of your bank or building society

Reference



## Instruction to your bank or building society to pay by Direct Debit

Service user number  
9 7 3 0 7 2

FOR LONDON MUTUAL CREDIT UNION LIMITED OFFICIAL USE ONLY  
This is not part of the instruction to your bank or building society.

Choose your payment date

Please tick the date on which you wish direct debit payment to be made. Where no preference is shown payment will be made on the 1<sup>st</sup> of the month.

On or around:  1st  15th  20th  25th

Amount: £ \_\_\_\_\_ Per month

Instruction to your bank or building society

Please pay London Mutual Credit Union Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with London Mutual Credit Union Limited and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

DD11

This guarantee should be detached and retained by the payer.

### The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit London Mutual Credit Union Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request London Mutual Credit Union Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by London Mutual Credit Union Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when London Mutual Credit Union Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.